

GIFT SHOPPING FOR EVERYBODY

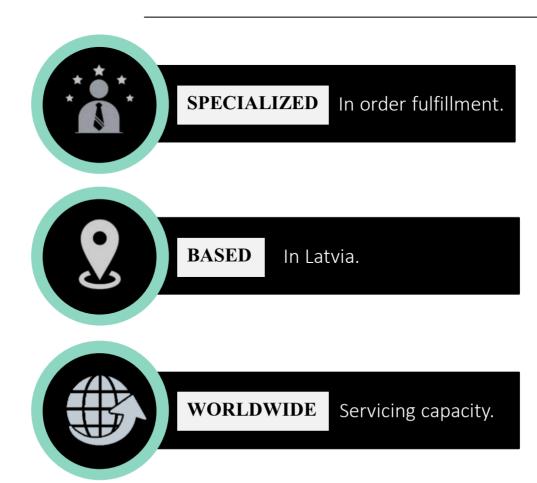
### More than 10 years of Order fulfilment all around the world







## We are..



### Our scores...

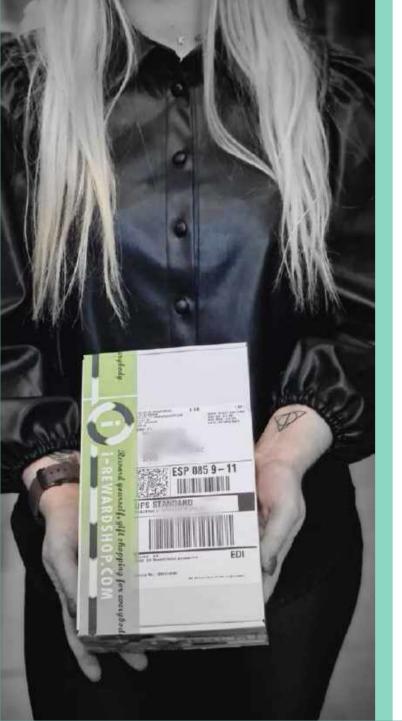














# Why we are special..

We are **NOt** an ordinary order fulfillment company....

**Presales** 

**Pick** 

**Pack** 

Ship

**Post sales** 

To fulfill your INDIVIDUAL (PERSONALISED)

**Need of Gift Giving!** 

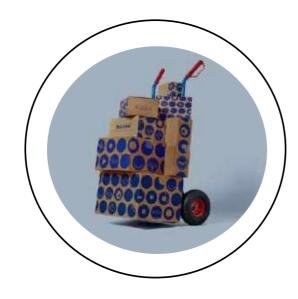


# What we do..



Merchant

WORLDWIDE LOYALTY REWARD PROGRAMS



Partner

GLOBAL E-COMMERCE FULFILMENT CENTER



Seller

**B2C CUSTOMERS** 



Provider

**CUSTOMIZED SERVICING** 

## **Reward Program Merchant**



Why are we specialized for Partnering Reward programs ..?

### Experience

We are with more than 10 years of Experience in Loyalty reward Merchandising...

### Campaign Expertise

Hands on experience on supporting seasonal and non-seasonal campaigns.

- Christmas
- Summer
- Sustainable .. etc

#### **Our Success Stories**



#### **Nestle Dolce Gusto Premio**

Prime Merchant for Nestle Premio Program, with

- + **600** Active articles surpassing
- + 4000 orders Processed per month

# **Reward Program Merchant**



Why are we specialized for Partnering Reward programs ..?

#### Wide Product Portfolio

Our sourcing strategies are directly experienced in creating ideal product sets to cater requirements of each reward program.







Colorful



Useful







Value



Sustainable

### • Dedicated Customer support

Focuses on Loyalty customer's reward earning experience. A Dedicated customer support online Unit to handle every inquiry according to instructed manuals.

#### **Excellence!**

in support and Service

100%

CRM inquiry response Rate!

### **Priority!**

for customer requests on changes!

# Fulfilment center partnerships



### Supplying partner for LVD at Bol.com

Periodical bulk shipments to Fulfillment centers in The Netherlands.



### High Product Capacities

Periodically shipping bulk shipments of various SKUs in adequate quantities.

### Following all Standards

We customize labels, follow weight and volume rules and delivery dates to comply with given guidelines.

### Focused Engagement level

Ability to restock without any delays providing high engagement capacity and supplier confidence.

# **Customized Service**







### **NDG Premio - Italy**

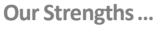


Tailormade solution for our Italian Client request to comply with their online retailing and shipping standards of disposing packages.

We are constantly following the same standard level since 2021 until present day.

We are flexible to adjust our operational capacities to suit customer requirements in order to make our gift giving culture more complied.







# Our own Stock







PHYSICAL STOCK

Over 4000 SKUs

Picked, Packed & Shipped from Latvia

INVENTORY MGT

Own Article Number base to track Inventory



## **OUR KEY BRAND Partners**

<u>Click here</u> to see our all-brand partner..









Kitchen Craft®





























# **Fast Delivery**

PARTNERSHIPS

Using 4 main forwarding representatives

SHIPPING WAYS

NEXT DAY Delivery to STANDARD POSTAL DELIVERY

SAMEDAY DELIVERY

Within LATVIA, Same day Delivery options





The Operations team has been certified by IATA, to grant permission to pack and handle Lithium-Ion products to be transported by Air.

(Section II of PI 967 & 970)









## Creating our own home brand 🛄 LIQUNO







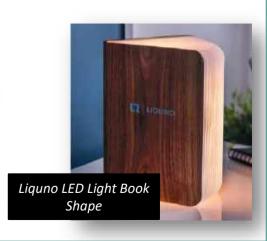


Trendy Colorful Customized Sustainable Own Stock









### INCENTIVE PROGRAMS by Liquno Rewards & Incentives



Liquno software suite offers easy-to-use plug-and-play solutions suitable for B2C, B2B and B2E programs.

MAKE YOUR CAMPAIGN AN UNBELIEVABLE SUCCESS!!

#### GET THE MOST OUT OF YOUR PROMOTIONS, LOYALTY AND INCENTIVE PROGRAMS...

with connected sales channels – in-store, online, mobile, B2B and employee benefits stores.

#### **MICRO GIFTING**

A gift doesn't always have to be big or expensive. It's about the disarming effect of the gesture. The smile, the good feeling.

You can respond to this perfectly with micro gifting. A micro-gift is a small gift to stimulate, reward or involve customers, colleagues and business relations.

Refer to <a href="https://i-rewardshop.com/shop/">https://i-rewardshop.com/shop/</a> for all gift giving possibilities

#### **EMPLOYEE BENEFIT PLATFORM**

Happy employees are healthier, more stress resistant, more creative and more productive. This is essential for satisfied customers and positive results.

By positively connecting these employees to your organization, you retain the right people with the right attitude, knowledge and skills.







### **INCENTIVE PROGRAMS** by Liquno Rewards & Incentives









Savings programs

Sales incentive programs

Reseller incentive programs



Making all the parties **Ambassadors**! This keeps a brand or company structurally under attention, creating a higher degree of interaction and involvement.

AMBASSADOR.

# Quotes..





**Jānis Nātra**Fleet Sales Manager at Moller Auto in Latvia

"Glad to work with Marc Wijnands and his team! Amarc always knows what exactly he wants. You could not ask for a better client. We made trade in for T-Cross, Tiguan Life and Tiguan R-Line. Now i-rewardshop.com is more sustainable with 2 new ID.4. Electrifying experience!"



**Thijs Winters**Account Manager at Sparco International B.V

"Thank you for sending and reporting incorrect delivery. Unfortunately, not all customers are so honest"



"Express shipment.. I didn't think.. and even before Christmas it arrived ... i.e. before the stated date!!! Very impressed! Thank you!"



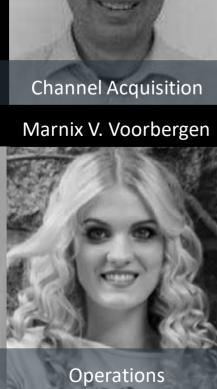
Product compliance with Description

### **TEAM**

Multi-cultural | Dynamic | Versatile | Creative | Problem Solving











**Technical Support** 





Nisala Weeramunda Krista Lagzdiņa

Operations

agzdiņa Gleb Maliauka

liauka Līva Kregžde

Oshadi Vidaanarachchi

Daiga Putniņa

